

TOUR BOOKING FORM

Why not book securely online at www.parktours.com.au?



interNATIONAL PARKtours

GUEST 1 DETAILS (note: name below must match your passport)

Surname _____ Title (please tick) Mr Mrs Miss Ms Dr
Given Name(s) _____ Preferred Name _____
Address _____ Suburb _____ State _____ Postcode _____
Phone (home) _____ Mobile _____
Email _____ Birth Date _____ Occupation _____

GUEST 2 DETAILS (note: name below must match your passport)

Surname _____ Title (please tick) Mr Mrs Miss Ms Dr
Given Name(s) _____ Preferred Name _____
Address _____ Suburb _____ State _____ Postcode _____
Phone (home) _____ Mobile _____
Email _____ Birth Date _____ Occupation _____

TOUR DETAILS

Tour Name _____ Tour Name _____
Room Type (please tick) Single Double Twinshare - with _____

LOYALTY DISCOUNT OFFER

A discount may apply to this booking if you meet one of the criteria below:

- Multiple Tour Client - Booking 2 or more tours within a calendar year
- 10 Tour Client - I have travelled on 10+ tours with IPT
- 20 Tour Client - I have travelled on 20+ tours with IPT

HOW DID YOU HEAR ABOUT THIS TOUR?

- I am an Existing Client
- From a Friend - Friends Name _____
- Website Print Media Brochure Travel Agent
- Travel Show Other _____

PAYMENT DETAILS (Deposit - A\$400/person/per tour - please select payment method below)

- By Cheque - \$_____ deposit enclosed - payable to International Park Tours
- By Bank Transfer (Bendigo) - \$_____ deposit to 'International Park Tours', BSB 633-000, A/C No 152334405 (use surname as reference)
- By Credit Card - please charge \$_____ deposit to the following card - Visa Mastercard (please tick)
Card Number _____ Expiry ____/____/____ Cardholder Name _____
CCV Number _____ Signature _____

CONFIRMATION Please confirm your consent to the following:

- I/we give permission for IPT to give my name & phone number to a room-mate

**By signing this booking form you acknowledge that you have understood & accepted the Booking Terms & Conditions (overleaf).
Please note this form MUST be signed in order to complete your booking.**

Guest 1 Signature _____ Date ____/____/____

Guest 2 Signature _____ Date ____/____/____

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interNATIONAL PARKtours Pty Ltd

T 1300 197 201 | T +61 (0) 7 5533 3583 | F +61 (0) 7 5533 3683 | info@parktours.com.au | www.parktours.com.au
28 Timbarra Dr, Beechmont, Queensland 4211, Australia | ACN 010 169 874 | ABN 78 207 386 219 | Licensed Travel Agent 129

INTERNATIONAL PARK TOURS (IPT) – TERMS & CONDITIONS

1. How to book

Either complete your booking online using our secure booking process, or complete and sign the printed Tour Booking Form and return it to us with your deposit of A\$400 per person per tour. Each person intending to travel must sign the Tour Booking Form. If any person intending to travel is under 18 years of age at the time of completion of the Tour Booking Form, then a parent or guardian of that person must sign the form on his / her behalf.

2. Tour Payments

On receipt of deposit, we will send a booking confirmation letter. The balance of payment is due approx. 90 days prior to tour departure. On occasion it may be necessary for us to request balance of payment earlier due to requirements from tour service providers.

3. Change of cost and itinerary

We will make every effort to avoid changes to the tour costs and itineraries. Each tour cost is based on exchange rates, fares and tariffs applicable at the time of publication. The actual tour costs will depend on exchange rates and tariffs applicable at the time the bookings are paid for by us. Therefore costs may be subject to change. All tours need a minimum number of guests to operate at the prices listed in the itinerary. If the minimum number is not reached, a tour may still operate with a surcharge. From time to time we may be required to modify the itinerary due to changes to accommodation, local tours, transport, walking conditions or weather. If such modifications are required, this is done so with your needs in mind and to provide the best tour experience. We will provide you with as much notice as possible for itinerary changes and in some instances, such modifications may be subject to an additional cost.

4. Cancellations

Should you decide to cancel your tour, you must notify IPT immediately in writing. Cancellation takes place as soon as we receive your written notification. Please note: if your tour invoice has been issued and you cancel before payment is made, you are still bound by our terms and conditions. The following cancellation fees and time lines will apply:

- More than 6 months prior to departure, your deposit amount will be refunded less a A\$50 admin fee per person
- Less than 6 months, but more than 90 days before departure, your deposit amount will be refunded less a A\$200 admin fee per person
- If balance of payment was requested earlier than 90 days you will forfeit any non-refundable costs incurred by IPT (which may include tour expenses paid on your behalf)
- Between 89-60 days before departure, you will forfeit your deposit amount and any non-refundable costs (which may include tour expenses paid on your behalf)
- Between 59-30 days before departure - 50% of total tour price
- Less than 30 days before departure, or once tour has commenced, no refund is available

From time to time, we may be required or it may be necessary to cancel the tour and we will provide you with as much notice as is reasonably possible in such circumstances. If we cancel due to not reaching minimum numbers, then your deposit will be immediately refunded to you in full or you may elect to transfer the deposit to another tour. If we cancel a tour due to tour safety, for example in the event of a natural disaster, we will refund as much of your tour payment as we are able to recoup from the operators. Any non-refundable costs you incur may be subject to Travel Insurance claims.

5. Travel Insurance

Personal travel insurance is not included in the tour price. It is a condition of booking a tour with IPT, and your responsibility to ensure that you are adequately insured for the full duration of the tour in respect of illness, injury, death, loss of baggage and personal items, cancellation and curtailment. You must provide evidence to IPT that you have obtained personal travel insurance. You must ensure that your personal travel insurance covers all of the activities you expect to participate in.

6. Age, Health and Fitness

We cannot accept bookings from unaccompanied minors or those who cannot travel independently. While we do not have an upper age limit or fitness level, our walks are often in remote locations and you must be certain you are capable of fully participating in the tour activities as noted in the itinerary. Travellers should be in good health and have an appropriate level of fitness. In preparation for your tour, you should be undertaking walks similar to those described in the itinerary. A Medical Questionnaire must be completed prior to the tour departure. Disclosure of your known medical history and conditions is vital, as these may seriously impact the tour. If you have a medical condition, you will be asked to seek your doctor's consent to participate on the tour. IPT reserves the right in its absolute discretion to refuse a traveller the right to participate in a tour on medical or fitness grounds. All medical details will be treated as confidential.

7. Not included in the tour cost

Unless otherwise specified the following are not included in your tour cost: airfares and associated taxes, heavy or excess baggage, travel insurance, meals not listed in the itinerary, single room surcharge, optional tours and excursions, tips, passport and visa expenses, vaccinations, medical evacuations or items of a personal nature such as drinks, laundry, phone calls, souvenirs, postage.

8. For your protection

We are a member of the Australian Federation of Travel Agents. Your payments are kept in a trust account until required for the payment of your tour.

9. Responsibility for carriers / accommodation providers

All tickets, coupons or vouchers supplied for your travel and accommodation are arranged and supplied by us as agents only. We are not liable to you for any injury, loss, damage, accident, delay or irregularity which may be caused by any acts or defaults of any third

persons or organisations responsible for carrying out any of the arrangements of the tour. The travel and / or accommodation and other similar contracts in use by these operators constitute the sole contract between them and you. All tickets, deposit tickets, coupons and orders are furnished and issued to you subject to their usual terms and it is your sole responsibility to understand these terms and to comply with or exercise the legal obligations and rights arising under any such arrangements.

10. Travel documents

A current passport is required for all international travel. Passport / visa requirements are your responsibility. We are not liable for any loss or expense that you incur as a result of any failure or delay in making requisite passport / visa arrangements for international travel.

11. Leaving the tour

You may be asked to leave the tour if the tour leader, in their professional judgement, believes that your continued participation is not in the best interests of yourself or the other travellers. You may also be asked to leave the tour if you act in a way that endangers the safety, enjoyment or welfare of the group or yourself, or if you commit an act that is illegal. We are not liable for any loss or damage you incur as a consequence of being asked to leave the tour in accordance with this clause 11. You may leave the tour at any time by giving notice to the tour leader. We are not liable for any loss or damage you incur as a consequence of leaving the tour. Subject to clause 4 of these Terms and Conditions, unless arranged beforehand and agreed to by us, if you leave a tour you will not be entitled to any refund.

12. Complaint process

If you encounter any difficulties during the tour that you feel are our responsibility then you should raise them with the tour leader. If you feel that the issue was not adequately dealt with then you should refer the matter to us, in writing, within 30 days of the tour ending.

13. Promotional photographs & tour feedback

During the tour, leaders usually take photographs for use in IPT slide shows, brochures and other promotional materials. After the tour you will be sent either a printed or online 'post holiday questionnaire' for your feedback. IPT reserves the right to use these images and this feedback for promotional purposes, unless otherwise notified by you to us in writing.

14. Tour leaders and guides

An experienced tour leader will accompany your tour group. Local guides may assist with different aspects of a tour. Our tour leaders and guides are mindful of each traveller's welfare however they cannot ensure the personal safety of travellers. At all times you must exercise care for your own wellbeing and the wellbeing of others accompanying you.

15. Waiver and release

I acknowledge that the enjoyment and excitement of adventure travel is derived in part from the inherent risks incurred by travel and activity beyond the accepted safety of life at home or work, and that these inherent risks contribute to such enjoyment and excitement, being a reason for my participation. I am aware that the walking tour, in addition to the usual dangers and risks inherent has certain additional dangers and risks, some of which may include: physical exertion for which I may not be prepared, exposure to sudden and unexpected weather events, exposure to hazards from flora and fauna, remoteness from normal medical services and evacuation difficulties.

I agree that if I suffer injury or illness IPT can, at my cost, arrange medical treatment and emergency evacuation service, as deemed essential for my safety. By participating in the tour you expressly acknowledge that you will be engaging in sporting activity and leisure time pursuits and other activity for the purpose of recreation, enjoyment or leisure that involves a significant degree of physical exertion or physical risk. By signing the Tour Booking Form, the traveller releases us from all liability for injury or death or other loss or damage (including property loss or damage) arising during the tour to the maximum extent permitted by law. In the event that any statute prevents liability being excluded or modified then this clause shall be interpreted as applying only to such liability that can be excluded or modified by agreement between the parties.

If you are signing this agreement on behalf of any child then you indemnify and keep indemnified IPT against all claims for damages for personal injury or death or other loss that may be made by you or any other person on behalf of the child or made by any person who suffers injury, loss or damage by reason of injury or death or loss to that child.

16. Choice of law and jurisdiction

This agreement and the entire rights and obligations of the parties arising under or by reason of this agreement shall, to the maximum extent permitted by law, be exclusively governed by the concurrent laws of Queensland and the Commonwealth of Australia. All parties submit to the jurisdiction of the courts of Queensland and the Commonwealth of Australia.

17. Definitions

In this agreement, unless the context suggests otherwise:

- The words 'we', 'us', 'our' and 'IPT' refer to interNATIONAL PARKtours Pty Ltd ACN 010 169 874 as trustee for the Groom Family Trust trading as interNATIONAL PARKtours (ABN 78 207 386 219) and its servants or agents
- The words 'you', 'your' and 'traveller' refer to the person described in the Tour Booking Form as the guest
- The word 'injury' includes 'disease' and 'illness'
- The word 'child' includes any person that is in your care under 18 years of age
- The terms of this agreement are binding on the heirs, executors, administrators or assigns of the traveller and / or any person signing this agreement on behalf of a traveller.